MINISTERIO
DE TRANSPORTES, MOVILIDAD
Y AGENDA URBANA

ENAIRE

PRESS RELEASE

ENAIRE's Governing Board approves the Communication, Data Protection, Information Security and Data Governance policies

- These policies, together with the company's Code of Ethics, are part of ENAIRE's transformation process and involve all its employees

- With this action, Spain's air navigation service provider confirms its commitment to transparency, communications security and privacy

Madrid, 3 May 2023

ENAIRE's Governing Board has approved the Communication, Data Protection, Information Security and Data Governance policies. This confirms the commitment of Spain's air navigation manager to transparency, communications security and privacy, which is binding on all employees. These policies, together with the company's Code of Ethics, are part of ENAIRE's transformation process.

Communication Policies

The recently validated Communication Policies seek to establish the operational principles and commitments governing internal and external communications in the organisation, and on which ENAIRE's general communication strategy is based. To this end, they identify the communication channels that are available to stakeholders and the information available in each.

In terms of communication, this Policy relies on the following operational principles and commitments:

- Ensure transparency, the confidentiality of information and data protection.

- Protect ENAIRE's information security.

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- Boost ENAIRE's image and preserve its institutional reputation.

- Have a plan for managing two-way communications with stakeholders.

- Actively contribute to the transformation and consolidation of ENAIRE's culture.

- Ensure the constant improvement of communication and its channels.

All communication activities will be carried out using the communication channels provided for this purpose, such as ENAIRE's website, the E-Office, the Transparency Portal, the Contractor's Profile, the Ethics Channel, Information Mailbox, Contact Telephone, Social Media, Communications Media, and others.

Personal Data Protection Policies

The purpose of this Policy is to set out the guiding principles that ENAIRE uses when processing personal data and to guarantee the fundamental right to the protection of personal data, thus helping to safeguard the right of persons to honour and privacy when it comes to their personal data.

ENAIRE will ensure that the principles contained in this Policy are taken into account when designing and implementing procedures that involve the processing of personal data, the services offered by ENAIRE, any signed contracts and obligations, and the implementation of any systems and platforms that allow access, whether by third parties or not, to the personal data of individuals.

Information Security Policies

The Information Security Policy aims to protect information and services by guaranteeing their authenticity, confidentiality, integrity, availability and traceability, as well as that of the processing, transmission and storage assets.

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ENAIRE's goal in the field of cybersecurity is to reduce the risk and enhance the cyber resilience of its own services and operations in the sector, both nationally and at the European level.

ENAIRE's outlook in terms of cybersecurity is to be a highly cyber-resilient air navigation services organisation, with a great capacity for resistance and recovery in response to a global panorama of constantly evolving threats.

Data Governance Policy

The aim of the Data Governance Policy is to establish ENAIRE's operational principles and commitments in the area of data governance, in keeping with the applicable rules and regulations. It considers the main lines of action aimed at maximising the value of data and facilitating decision-making based on the analysis and information it provides, as well as preserving its quality, security and ethical use

The main commitments of this Policy include placing data at the centre of strategic and operational decisions to maximise its value; and defining and developing the measures needed to make it easier to access data from the different units while preserving its security, quality, consistency and privacy, as well as ensuring its ethical and appropriate use in accordance with any applicable standard.

About ENAIRE

ENAIRE is the air navigation service provider in Spain.

As a company of the Ministry of Transport, Mobility and the Urban Agenda, it provides en route control services for all flights and overflights from five control centres in Madrid, Barcelona, Seville, Gran Canaria and Palma, as well as approach services to every airport in the country.

In addition, 46 airports receive ENAIRE's communication, navigation and surveillance services, and 21 airports, including the country's busiest, rely on its aerodrome control services.

ENAIRE is Europe's fourth largest air traffic manager and participates in the A6 Alliance, a coalition of air navigation providers responsible for over 80% of European air traffic, and which is seeking to modernise the air traffic

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management system. It is also a member of other international alliances promoting the Single European sky, such as SESAR Joint Undertaking, SESAR Deployment Manager, iTEC, CANSO and ICAO.

ENAIRE, as the agency appointed by the Ministry of Transport, Mobility and Urban Agenda to implement the U-space system in Spain, will be the provider of the Common Information Services (CIS), which are essential for administering U-space services to drones and Urban Air Mobility, in interaction with local air traffic control services, so that all types of aircraft can fly safely in the same airspace.

ENAIRE has received the highest score in Europe on the aviation safety key performance indicator. It has also been awarded the EFQM 500 Seal for its safe, efficient, innovative and sustainable management of air navigation services.

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