



## ENAIRe continues to modernise its information systems

- The Governing Board approves the awarding of a tender worth 1,844,480 euros (excluding taxes) with a completion time of four years
- ENAIRe guarantees quality in IT service management by applying best ITIL practices.

### Madrid, 28 April 2023

ENAIRe has initiated a process to implement a new information system management model, whose mission is to provide solutions (processes and technology) that improve the technical and economic efficiency of its current services, based on the requirements of ISO 20000-1:2018 and the best practices of ITIL (Information Technology Infrastructure Library) as a guide, all implemented in tools that adhere to their best practices.

As a result, at its meeting on 26 April, ENAIRe's Governing Board approved the awarding of a tender to contract ICT management and control services worth 1,844,480 euros (excluding taxes) in order to continuously improve the processes and systems that support information technology.

The purpose of this tender, which was created to modernise the current model, is to be the main interface with the regulatory departments and bodies by supporting audits, the preparation of reports and other tasks, and guaranteeing the effectiveness, efficiency, agility, control and quality of the management model.

ENAIRe will thus continue to ensure the operation and evolution of its systems, their security, the planning, coordination, authorisation and control of information technologies, as well as telecommunications, corporate communications, ICT security, development and maintenance of corporate applications and e-government services.

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### About ENAIRE

ENAIRE is the air navigation service provider in Spain.

As a company of the Ministry of Transport, Mobility and the Urban Agenda, it provides en route control services for all flights and overflights from five control centres in Madrid, Barcelona, Seville, Gran Canaria and Palma, as well as approach services to every airport in the country.

In addition, 46 airports receive ENAIRE's communication, navigation and surveillance services, and 21 airports, including the country's busiest, rely on its aerodrome control services.

ENAIRE is Europe's fourth largest air traffic manager and participates in the A6 Alliance, a coalition of air navigation providers responsible for over 80% of European air traffic, and which is seeking to modernise the air traffic management system. It is also a member of other international alliances promoting the Single European sky, such as SESAR Joint Undertaking, SESAR Deployment Manager, ITEC, CANSO and ICAO.

ENAIRE, as the agency appointed by the Ministry of Transport, Mobility and Urban Agenda to implement the U-space system in Spain, will be the provider of the Common Information Services (CIS), which are essential for administering U-space services to drones and Urban Air Mobility, in interaction with local air traffic control services, so that all types of aircraft can fly safely in the same airspace.

ENAIRE has received the highest score in Europe on the aviation safety key performance indicator. It has also been awarded the EFQM 500 Seal for its safe, efficient, innovative and sustainable management of air navigation services.

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